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Announcing: Cal-IPGCA COHORT 2019 DAY OF INNOVATION

TUESDAY, NOVEMBER 12 8 AM - 5 PM

8 Professional Development Hours (PDH) for Government Employees

For more information: www.cal-ipgca.org

HOSTED BY: California Department of General Services 707 3rd Street, West Sacramento, CA 95605



SCHEDULE AT-A-GLANCE

8:00 - 8:30 AM Welcome...Setting the Stage

8:30 - 9:00 AM Keynote Presentation, Kathleen Webb

Chief Deputy Director, DMV

9:00 - 10:00 AM Innovationist Presentations

Break: 10:00 - 10:30 AM

10:30 - 11:00 AM The Innovation Force – Data Analytics

Metrics of Performance

11:00 - 11:30 AM Team 4: Managing Priorities Amidst

Disaster

11:30 - 12:00 Noon Team 5: Transforming Silo Mentality

Lunch: 12 Noon - 1:00 PM

1:00 - 1:30 PM Team 2: Digital Upskilling

1:30 - 2:00 PM Team 3: Employee Engagement 2:00 - 2:30 PM The Innovation Force: A Wrap-Up

Break: 2:30 - 2:50 PM

2:50- 3:00 PM #Innovate California...a Tribute

3:00- 4:00 PM Graduation Ceremony - Processional

4:00 - 5:00 PM Innovation Cafe – Reception and

Networking Event

What is Cal-IPGCA?

Cal-IPGCA BACKGROUND

Since 2012, the forefront in innovation and change leadership has iterated in California State Government. The California Innovation Playbook for Government Change Agents (Cal-IPGCA) builds an experiential learning ecosystem through a 5-month intensive Bootcamp Cohort. Cal-IPGCA cohorts transcend agency and departmental boundaries to form innovation teams. Working side-by-side, without titles and hierarchies, Cal-IPGCA Cohort Innovators develop Moonshot Projects that reimagine solutions for enterprise-wide innovation priorities (IPs) assigned by state leadership. As an innovation laboratory, Cal-IPGCA Cohorts develop and deploy the skills of real-time leaders, innovators and change agents. Through an immersive Bootcamp environment, our trainees learn how to adapt to governance challenges of a real-time world.

- In 36 carefully crafted work-based modules, state leaders train CalHR's 9 leadership values in a hands-on, experiential learning environment by requiring the cohort trainees apply what they learn to their personal and professional lives and within their teamed innovation projects.
- Simultaneously, Cal-IPGCA state leaders assign Cal-IPGCA teams Innovation Priorities (IPs) that address enterprise-wide challenges faced by the State of California. As an integral part of their Moonshot Projects, Cal-IPGCA Cohort Innovators seek innovative solutions that represent exponential rather than incremental improvements for their desired outcomes.
- As "leaders training leaders" Cal-IPGCA's Change Forum Panels and Champion Summits provide strategic
 guidance across the 5-month series. Our Executive Sponsors and Board of Advisors create a safe harbor for
 Cal-IPGCA trainees to innovate from the mindset of achieving this exponential improvement.

Cohort 2019 Deployment Activities: Deployment of Cohort 2019 Moonshot Projects under Governor Gavin Newsom forged a new threshold of opportunity for our trainees to promote innovation at the pace of change. Governor Newsom's Innovation Sprint Executive Order constructed a new threshold of opportunity. This is about something bigger than ourselves where government and those we serve unite to move at the rapid pace of change.

Cohort 2019 capitalized on California's
 Innovation Economy by organizing and deploying
 its first annual Cal-IPGCA Hackathon to address
 our state's most challenging Innovation Priorities.
 By asking better questions and collaboratively
 coming together to work on approaches
 that unite and team government and people
 (constituents, academia, students, entrepreneurs
 and business owners), their successes are
 demonstrating a capacity to meet real needs
 in real time. Cal-IPGCA Cohort Trainees and
 Hackers are poised to present their dynamic
 outcomes at the Day of Innovation.

The Cal-IPGCA program addresses more than specific Moonshot Projects that define exponential improvement. It's about shifting the paradigm that ignites unlimited potential—the human potential—of state employees. This is about modeling and building towards an agile workforce—one that is fluid in our ever-changing economy. "As we realize that the more people work together, the more we leverage the ecosystem of government and society, the more organic our approach to our solutions, the more we collect partners and bring partners along, the more we take a larger fabric or quilt work approach to our problems, the solutions become even quicker and even faster. There is something to the synergistic effect which is completely true, that when more and more human beings get together to do things, that the impossible suddenly becomes possible." Innovation is ignited and paradigm shifts in the status quo occurs when ordinary people choose to act in extraordinary ways. It's not coincidence. It's not magic. It is straight-up grit!

AGENDA

8:00 AM - 8:30 AM: Day of Innovation Welcome: Cal-IPGCA Executive Sponsors

Cal-IPGCA's six executive sponsors are California Government Operations Agency, California Department of General Services, California Franchise Tax Board, California Department of Motor Vehicles, APSEA, and ORA Systems, Inc. Both individually and collectively, they are strategists and pathfinders leading the deployment of government innovation. As stewards they advance the human potential of state employees and organizations. These sponsors serve as the overarching framework and support system of each Cal-IPGCA Cohort program.



Rebekah Christensen, CEO, ORA Systems Chair, Cal-IPGCA



Sean Adams, Vice President - Innovation State Fund



Stuart Drown, Deputy Secretary Accounability and Innovation Government Operations Agency



Shivani Bose-Varela President Asian Pacific State Employees Asso.



MD Haque, President Cal-IPGCA Association



8:30 AM – 9:00 AM: Keynote Presentation



"Just Ask Why..." What is the Passion that Lifts you Skyward

Kathleen Webb, Chief Deputy Director, DMV Executive Sponsor, Cal-IPGCA

Kathleen K. Webb was appointed as the DMV's Chief Deputy Director by Governor Newsom in July 2019, after serving as the acting Director for five months. Webb comes to the department from the Government Operations Agency (GovOps) where she is the Director of Performance Improvement for the Eureka Institute. In this role, she is leading efforts to launch a data-driven performance improvement framework that integrates planning with process improvement and innovation to achieve better results for Californians. These efforts include the development of the California Lean Academy and California Leadership Academy.

9:00 AM - 10:00 AM: Innovationist Presentations

Meet and Listen to the Cohort 2019 Innovationists...

DEPLOYING NEW BOUNDARIES OF THINKING, LEADERSHIP, CHANGE AND INNOVATION!



Morgan O'Brien DWR



Sean M. Harrison



Nathan Gargiulo DMV



Gene Romagna



Courtney King
CalSTRS



William Fallai FDD



Debra Gass DSH



Aman Thiara CalOES



Kamyar Guivetchi DWR



Becki Gibson

10:00 - 10:30 AM: BREAK

10:30 - 11:00 AM: Champion Summits -

The Innovation Force: Data Analytics – Performance Metrics – John Casillas, CalOES, Team 4 – Innovation Force

A Cal-IPGCA champion is an individual or organizational entity, either governmental or non-governmental, that is invested in achieving a return on investment (ROI) from an enterprise-wide Innovation Priority (IP) that is under development by the Cal-IPGCA innovation teams. The Champions, as leaders and subject matter experts, provided strategic direction to the Cal-IPGCA teams regarding their perspectives for the existing and the desired future state of the IP, to include desired data analytics. Cal-IPGCA Summits were conducted with more than 30 Champion Leaders on August 8th at FTB, and again on September 5, 2019, at CalOES. Approximately 2,000 significant data points were obtained and analyzed. They represent a critical foundation in formulating each team's moonshot projects. The Cal-IPGCA Champion Summits were sponsored by the Cal-IPGCA Association in collaboration with the Cal-IPGCA Innovation Force.

• What is the Innovation Force: Combining two members from each innovation team, the Innovation force is an overarching team effort of Cohort 2019. The goal of the Innovation Force is to provide a cross-collaborating integration among all innovation priorities and teams to identify the interdependencies that exist. Its purpose is to reduce redundancy of effort to enhance efficiencies and the outcome of all.

11:00 – 11:30 AM: **Team 4:** Managing Priorities Amidst Disaster



Hackathon

"Disaster Response Planning for a Resilient California"

PROBLEM STATEMENT: Keeping up with existing mission critical program priorities while supporting communities who are dealing with complex response and recovery needs has placed significant pressure on numerous departments and agencies. Departments and agencies face significant challenges in determining their mission critical priorities and staff, especially under the strain and immediacy assessing response and recovery needs after disaster. How can state agencies maintain functions when personnel and even whole units are pulled from primary functions and sent forward to respond to disaster?

MOONSHOT: During COHORT 2018, Team 4 (Boom CEOs) published a "white-paper" that recognized the "...ultimate goal of Continuity Planning is to ensure that the State of California is able to continue its vital governmental services and operations under all conditions". Boom CEO's "white-paper" concluded with a recommendation for updating Continuity Planning and Response Guidance. COHORT 2019 Team 4 (Code 3) will build-upon COHORT 2018's conclusion(s) by maturing continuity planning steps that: (1) survey the posture of stakeholder continuity plans; (2) socialize current best practices in continuity planning; and (3) develop outline for continuity planning and response guidance.

Facilitators - Team Members: *Innovation Force Representatives



Facilitator: Dean Lan **ORA Systems**



Assistant Facilitator: JR Antablian **Elaine Brattin** FTB



CDCR*



John Casillas CalOFS*



Sabrina Harun FTB



Diane Kuncz CalOFS



Marina MacLatchie CPUC



Jeff Newman CalOFS



Amy Tanner DMV

11:30 AM - 12 Noon: Team 5: Wall Busters "All for One, One for All"



PROBLEM STATEMENT: The silo mentality within State government contributes to a culture of resource hoarding and non-cohesive environments that prohibits growth and fosters duplication of work.

MOONSHOT: We aim to transform silo mentality in State government such that we each become more responsive to the people we serve and become better stewards of public resources. The moonshot is for State government to become the employer of choice. This can be accomplished through the alignment of broad goals and guiding principles at all levels of State government. We want to empower our workforce to enable communication to flow freely between organizations and reward innovation. California will build a "State Agency Collaboration Network" that fosters agile inter-agency collaboration by empowering all employees to readily share information, resources, and best practices. Together, we will enable agencies to better anticipate the challenges of tomorrow and deliver a California for All.

Facilitators - Team Members: *Innovation Force Representatives



Steve Kotani





Jacqueline Barton



CDCR





Kamyar Guivetchi









12:00 Noon - 1:00 PM: LUNCH

1:00 – 1:30 PM: Team 2: Digi Up Transformers

Innovation Priority: Digital Upskilling "Assemble. Innovate. Roll Out." Hackathon



PROBLEM STATEMENT: California State government must upskill and right-skill the workforce in order to optimize innovative and collaborative technologies that will improve how services are delivered to all Californians.

MOONSHOT: Transform California State government through global collaborative partnerships to drive innovative technology changes for the delivery of government services.

Facilitators - Team Members: *Innovation Force Representatives



Monica Alvarez



Jason Barton DMV*



Pia Basudev DOR



Forster Brown DWR



Sara Cunningham DGS



Debra Gass



Donita Landucci **DMV**



Facilitator: Miko Sawamura

CDPH

Gabriela Pratt FTB



Esther Tracy DWR



INNOVATION FOR

1:30 – 2:00 PM: **TEAM 3:** Cal Together

Innovation Priority: Employee Engagement - Human Centric Design Hackathon

"Inspire Inclusive Innovation"

PROBLEM STATEMENT: Cultures that stifle employee engagement create negative impacts on the people of California.

MOONSHOT: Create a culture to engage state employees for the people of California.

Facilitators - Team Members:*Innovation Force Representatives





Paul Kaiser



Courtney King CalSTRS



Jodi Lopez



Morgan O'Brien DWR*



David Rizzardo



Gene Romagna



Assistant Facilitator: Aman Thiara



Mimi Fitzsimon

Kamaljit Sharma,

2:00 – 2:30 PM: The Innovation Force: A Wrap-Up

The Cal-IPGCA Innovation Force views the collective Moonshot presentations from today as One System, One State, One World. As a wrap-up, the shared next steps for alpha and beta tests for all teams will be revealed.



Innovation Force



Monica Alverez Team 2: **DWR**



JR Antablian Team 4: **CDCR**



John Casillas Team 4: CalOES



Kamyar Guivetchi Team 5: DWR



Sean M. Harrison Team 5: CalFIRE



Jim Long Team 5: **DWR**



Morgan O'Brien Team 3: DWR



Gene Romagna Team 3: DMV



















2:50 - 3:00 PM



#INNOVATE CALIFORNIA... A TRIBUTE TO COHORT 2019



3:00 - 4:00 PM: **Graduation Ceremony - Processional:** Each leader will offer Cohort 2019 Trainees a proclamation statement for inspiring #Innovate California!

Cohort 2019 Graduation Processional Leadership (*Invited)



Stuart Drown Deputy Secretary Innovation and Accountability, GovOps



Timothy Perry Chief of Staff Cal-OES



Daniel Kim Director, Department of General Services 2012-19



John Sanborn Chief Learning Officer CalHR



Kathie Kishaba Deputy Director Dept. of Water Resources 2016-19



Selvi Stanislaus Executive Officer, Franchise Tax Board



Joseph A. Farrow Chief of Police UC Davis



Alicia Wong SR VP, Ent. Proj Services, State Fund, APSEA. President Emeritus

Hosted by:



Join our Cal-IPGCA Cohort 2019 Trainees for an "Innovation Café" Hosted Networking Celebration. State of California offices that are "innovating change" will be joining us. The food is hearty, the innovation far reaching and the environment a compelling hub of like minds!

The Cal-IPGCA Association is proud to host a holiday "Give-a-thon" to support Mustard Seed School and Loaves and Fishes. We will have drop-off barrels by registration. We welcome donations big and small...thanking you in advance for your generosity of spirit!



Thanksgiving "Give-a-thon"



Mustard Seed School Donation List

- Gift Cards Walmart, Target, grocery store, fast food
- Gas Cards \$10
- Bus Passes Adult & Children
- Ponchos Adult & Children
- Clorox Wipes
- Amazon Wish List or "click here" for more specific needs. (Lots of options to give!)



Loaves and Fishes Holiday Donation List

"In August, Cal-IPGCA lost one of its own, Erica Buckles, our program manager. She went to Mustard Seed School as the new 6-8 grade teacher for homeless kids in our community. It is from her that we learned of the profound need this school serves. Mustard Seed is a port in the storm for these kids...they learn, they grow, their safe, their warm. Dig deep to give this year and Thank You!

-MD Haque, Acting President, Cal-IPGCA Association

A "Donation Barrel" will be available at Cal-IPGCA Registration for drop-off.